



Lackawanna County

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Multi-Agency Resource Center To Open September 21, 22 & 23

A temporary Multi-Agency Resource Center (MARC) will open next week to provide much needed resource information and guidance to the residents and businesses that experienced significant damage from the September 9 storm.

The Resource Center will be located in the rear garage of the Chinchilla Fire Company, 113 Shady Lane Road, South Abington Township. Signage will direct people where to park and enter the building.

The center will be open Thursday, Friday and Saturday, September 21, 22 & 23. The hours of operation are 10 AM – 6 PM on Thursday and Friday, and 9 AM – 2 PM on Saturday.

The County is partnering with COLTS/Coordinated Transportation to designate a Scranton pick-up location for those residents who want to get to the MARC but have no transportation.

The goal of the MARC is to offer residents information and answer questions.

The Public Damage Assessment link is <https://damage-assessment-3-pema.hub.arcgis.com>

After clicking on the link, residents must then look for the incident name/title from the drop-down box 09/09/2023 Northeast PA Flooding Public Report.

This is the only location where the information can be submitted and accepted. It vitally important to fill out the assessment to help State and local officials gauge the damage and then plan the recovery effort.

If residents are experiencing difficulties filling-out the on-line Damage Assessment Link, assistance will be available at the MARC.

The agencies scheduled to be at the MARC are: Lackawanna County EMA, Pennsylvania Emergency Management, Pennsylvania Department of Human Services, Pennsylvania Insurance Department, Attorney General's Office, Lackawanna County Department of Health, Red Cross, Department of Environmental Protection, and others to be confirmed.

As a reminder, it is very important that all residents and business owners document all of the damage to their property via written copy and photos. Everyone should also keep track of the expenses and hold onto all receipts involved in the cleanup and recovery of their properties.